

<https://fintechnews.sg/job/digital-product-development-manager-at-maybank/>

Digital Product Development Manager

Description

Digital Product Development Manager at Maybank

Responsibilities

- Conduct interlock meeting for all related business units within OU (MCP Logs / CRs Status With Infopro, Group Product team, MCP IT.... etc. for Project Working);
- Conduct interlock meeting for Cash Management Product Department regionally (Project Working);
- Produce Product Guide line (if any);
- Perform UAT testing for on going M2E system versions upgrade;
- Perform ad-hoc testing as required during issue fixing or as required;
- Lias closely with group products especially to get update progress of M2E products and features update;
- Response to all M2E queries and issues on technical and functional matters from both internal and external, and lias closely with M2E technical support team, Group product team, and MCP related parties to solve the issues;
- BRD/Exco Paper;
- Project Budget Management;
- Analyzing problems for enhancement/CR requirement (Change Process);
- Study on system Capability and feature for enhancement/CR requirement (Enhancement);
- Explore Business Opportunity to be a part of Gov't agency for TAX, Patient, NSFF...
- Product designed & Innovation for enhancement/Change Request (Initiative/Solution). Monthly Report:
- Monthly Report-RCMS Enhancement and Change Request (i.e Cross currency; Attachment file, Encrypt file);
- RCMS UAT Testing Report;
- Consolidation on technical issue logs (report to Risk if any);
- Properly manage all required M2E product development reports to management and related shareholders;
- Monthly Team/BM meeting (Project Status Update). Quarterly:
- Market research & identify digitalization product (digitalization competitor analysis);
- Product Risk Assessment (OUs to submit requests / requirements to Head Office on quarterly basis). Half Yearly:
- Collate reports, statistics, analyze, validate and produce MIS reports;
- SOP review and update. Ad-hoc:
- Ad-hoc Meetings Attend HR schedule training / System issue fixed;
- Attend HR schedule training / System issue fixed. Others:
- Arrange all required approved paper for M2E budget spend for M2E Projects and Change Requests
- Lias closely with Transaction Banking and Marketing team for M2E Marketing Strategies
- Provide proper training of M2E products and features to Transaction Banking Sales, Implementation team, and related stakeholders

Hiring organization

Maybank

Maybank Group is the leading financial services provider in Malaysia catering to the needs of consumers, investors, entrepreneurs, non-profit organisations and corporations. The Group, which has expanded internationally, has the largest network among Malaysian banks of over 2,400 branches and offices in 20 countries, employing over 44,000 Maybankers and serving over 22 million customers. It is the only regional bank with a presence in all 10 ASEAN countries (as of November 2016).

Employment Type

Full-time

Job Location

Phnom Penh, Cambodia

Date posted

December 11, 2023

apply

- Perform all other tasks required by Head, Digital Banking & Payments.

Qualifications

- A minimum of 5 years in Electronic Banking Operations and or Core Banking Operations.
- Strong technical skills and demonstrated ability to quickly learn and adapt to and use new technologies.
- Demonstrated analytical and problem solving skills; including experience analyzing business problems, identifying solutions and driving the team to the solution.
- Strong project management skill.
- Excellent Verbal and Written Communication skills; including meeting facilitation and experience communicating and presenting solutions for business problems to business stakeholders; including clear/concise documentation and verbal explanations of complex business operations to developers (Able to communicate technical concepts to both technical and non-technical personnel).
- Experience with multi-tasking and to function efficiently in a high volume, and fast paced deadline oriented environment.
- Ability to work well in a team environment.
- Two years prior management experience preferred.