



<https://fintechnews.sg/job/front-line-associate-at-western-union/>

## Front Line Associate

### Responsibilities

You will be responsible for welcoming customers, providing them with guidance & help in processing their transactions. Another aspect of your role is to ensure that all transactions are performed in accordance with our compliance rules and you will professionally deal with customers' inquiries in a timely manner.

### Qualifications

- Customer service experience in money transfer operations
- Problem-solving skills
- Experience in cash management
- Strong communication skills
- Fluency in English and other languages preferred
- Proficiency in MS Office tools

### Hiring organization

Western Union

Western Union is a FinTech that's using insight from customers and colleagues worldwide to improve financial services for families, small businesses, multinational corporations, and non-profit organizations.

Western Union is a global leader in cross-border, cross-currency money movement. From small businesses and global corporations, to families near and far away, to NGOs in the most remote communities on Earth, Western Union helps people and businesses move money – to help grow economies and realize a better world. The company continues to innovate, developing new ways to send money through digital, mobile, and retail channels, with an array of convenient pay-out options to meet business and consumer needs.

Services may be provided by Western Union Financial Services, Inc. NMLS# 906983 and/or Western Union International Services, LLC NMLS# 906985, which are licensed as Money Transmitters by the New York State Department of Financial Services. See terms and conditions for details.

Western Union International Bank GmbH is regulated by the Financial Markets Authority in Austria.

**Employment Type**

Full-time

**Job Location**

Singapore

**Date posted**

June 9, 2022

APPLY